BE COMPLIANT

Following these steps ensures your self-ticketing meets the private parking sector's single Code of Practice.

1.Compliant Signage & Placement

- MMCP provides signage meeting legal requirements. Inspect signs regularly for damage or blockage. Fix or reorder if needed.

2.Compliant Consideration and Grace Periods

- Allow enough time. Give drivers a short window (5–10 mins) to find a space and read signage. After valid parking, allow a few more minutes before issuing a charge.

3. Self-Ticketing & Evidence

- Use the app to snap clear photos of breaches (registration, bay lines, signage). Double-check photos for accuracy.

4. Compliant Appeals & Complaints

- Direct drivers to the Park Watch appeals info.

5. Landowner Authority & Boundaries

- Ensure you have the right to enforce and your site is properly registered (land registry checks included). Keep an updated map and site plan showing precisely where you can self-ticket.

6. Record-Keeping & Data Protection

- Document everything. Store photos, timestamps, and details in the MMCP app. Only use data for managing parking charges. Do not share personal info unlawfully and stay GDPR compliant.

7. No Predatory Practices

- Act fairly. Give drivers a fair chance to follow rules before ticketing. Avoid misleading and don't imply statutory authority ("penalty," "fine," official logos).

8. Ongoing Support

- Park Watch offers training and support to stay compliant. For questions or issues, reach out to Park Watch / MMCP for expert help.